

GAMBLING WARNING SIGNS - CHECKLIST

Questions 1 to 4 indicate early warning signs: (1 point per yes answer)		Score
Questions 5 to 14 suggest some problems: (2 points per yes answer)		
Questions 15 to 20 indicate you may well have a problem gambler on your hands: (3 points per yes answer)		
	From your knowledge of the patron, is he/she spending in excess of what you rightly expect he/she can afford?	
2	Have you noticed a gradual or an accelerated increase in both the amount of money the patron is spending and/or the amount of time he/she is spending gambling?	
3	Does the patron show irritation when another patron tries to communicate with them whilst they are gambling?	
4	When in conversation with you about gambling, does the patron frequently speak about their big wins and rarely speak about their losses?	
5	Is the patron avoiding social contact with other patrons with whom you would normally expect him/her to socialise?	
6	Is the patron frequently requesting more cash by way of cheque cashing or EFTPOS transactions?	
7	Does the patron often comment "this is the last bet for today" just to return a few minutes later to continue?	
8	When the patron does accumulate considerable winnings (including a jackpot or two) does he/she continue to play on until all winnings are spent?	
9	Does the patron often leave your premises without acknowledgement or a farewell? (Rather dejected?)	
10	Does the patron often make comment about his/her system when they have a successful return?	
11	Is the time the patron spends gambling way out of proportion to what is considered normal or reasonable?	
12	Have you observed the patron often playing more than one game at a time, especially when he/she has had a large win or earlier on in the session when they are flush?	
13	If the patron is known to you to be a beneficiary or employed (as opposed to self-employed); is he/she appearing on "pay day" and spending heavily on gambling only to not appear again until next "payday" or being very frugal between paydays?	
14	Does the patron often justify his/her spending by laying claim to a big win at another location or having just received a bonus and/or large commission from their place of work?	
15	Is the patron visiting at odd hours of the day, e.g. during time they would normally be working, (and you are aware he/she is employed?)	
16	Has the patron ever passed dishonoured cheques and/or not made good IOU's within the promised time?	
17	Does the patron often make comment that "I'm giving it away from now on" only to return the next day to start up the process all over again?	
18	Is the patron often "touching up" other patrons for loans?	
19	Does the patron sometimes sell items on your premises to mates in the bar or indeed, to the staff? (This often happens with gamblers who have access to their company's products.)	
20	Do other patrons pass comment on the amount of time and the amount of money the patron is spending?	
If patron scores 4 to 10: A possible problem If patron scores 11 to 20: Problematic gambling behaviour If patron scores 21+: Likely pathological gambler		TOTAL SCORE